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This edition of *Home Care Operational Policies* has been updated to reflect regulatory changes and the general environment of today's home care agency. This manual contains information for both Medicare requirements and Joint Commission standards. Based on the needs of your agency, the Crosswalk will help you determine which policies you need. It will also need to be adapted to include state-specific guidelines, as they will vary state by state. It is the responsibility of the home health agency purchasing this manual to tailor it to reflect its organizational structure, specialized services, and other agency-specific policies. While all policies should be reviewed and revised as necessary, there are notes at the end of some policies that indicate specific points to remember during the review. You may wish to remove these notes from your final policy copy.